







## **Accessibility Guide for The Old Coach House**

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**Contact for accessibility enquiries: Mrs Amy Stockdale**





## Welcome

The Old Coach House sits in the garden of the stunning North Stainley Hall. We have eight beautiful bedrooms overlooking our pretty courtyard with a fountain in the middle. Our delightful ground-floor bedrooms offer ample living space with walk in showers. We have a cosy inviting Breakfast Room with easy access for all, where a delicious breakfast awaits you. We offer a fine selection of freshly prepared fruits, cereals, brioche, crossiants, danish pastries and our guests enjoy helping themselves to our wonderful selection of preserves from Rosebud in Masham. We take your breakfast order which is individually cooked for you. We look forward to welcoming you soon.

Watch the video: [Main video](#)

## At a Glance

### Level Access

- There is level access from the main entrance to:
  - Main Coach House Reception
  - Bedroom: Super Deluxe x 2
  - Dining Table
  - The Old Coach House courtyard garden
  - courtyard

### Bedrooms

- We have non-allergic bedding.

### Level access bedrooms

- The route to the bedroom is 750mm wide, or more.
- The bedroom door is 750mm wide, or more.
- There is unobstructed floor space 1200mm by 900mm, or more.
- The bathroom has a level access shower.

### Hearing

- The (bedroom) TVs have subtitles.

### Visual

- Some parts of the venue have low lighting.

### General

- Staff are available 24 hours a day.
- We have emergency evacuation procedures for disabled visitors.

## Getting here

The Old Coach House  
North Stainley  
Ripon  
HG4 3HT



### Travel by public transport

- You can get to The Old Coach House by bus and train.
- Our nearest major bus stop is 5 miles / 9.3 km away in the city centre of Ripon. Approximately 8 minute drive from our door step. We have regular buses from Ripon to our village of North Stainley, 5 times a day from 8am till 7pm. The bus stop is 0.10 miles / 9.3 km from The Old Coach House.
- The nearest train station is Thirsk Station. The train station is 8 miles / 12.9 km from The Old Coach House.



### Travel by taxi

- You can get a taxi with A and B Taxis by calling 01765 603020. The taxi company has a wheelchair accessible vehicle.
- We have a transfer service for visitors. Wheelchair users can use the transfer service.
- A and B Taxis will provide wheelchair access



### Parking

- We have a car park. There are accessible parking spaces. The parking is less than 50 metres from the main entrance. Parking is free.
- There is a drop-off point at the main entrance. The drop-off point has a dropped kerb.
- From the car park to the entrance, there is level access. The route is 1000mm wide, or more.
- We have a transport service, to take visitors from the car park to the main entrance. Our transport service is wheelchair accessible.
- Watch the video: [Main video](#)

## Arrival



### Path to main entrance

- From the street to the main entrance, there is level access.
- The path is 1000mm wide, or more.



### Main entrance

- The main entrance has level access.
- The door is 840mm wide.
- The main door is side hung and manual.

## Getting around inside

### Visual Impairment - General Information

- Some parts of the venue have low lighting.



### Main Coach House Reception

- From the main entrance to reception, there is level access. You can sit down at reception.
- There are low stools and occasional tables in Reception



### Bedrooms

- All bedrooms have windows.
- Bedrooms have floor standing lights, bedside lamps, spot lights and natural daylight.
- Lights are energy saving. TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- Some bedrooms have fitted carpets.
- Allergens book for Breakfast room. We can give details of our cleaning products used.
- We can move the bedroom furniture, to improve accessibility.



### Accessible bedrooms

#### Accessible bedroom Super Deluxe x 2

- The route to the bedroom is 800mm wide, or more. The bedroom door is 840mm wide. There is 1600mm at the side of the bed. The bed is 640mm high. There is 310mm under the bed.
- The bedroom is double. The bathroom is ensuite. The bathroom door is 830mm wide.
- The bathroom has a separate shower. The shower has a handrail.
- The bathroom has a level access shower. The level access shower has handrails.
- The direction of transfer onto the toilet is to the right. There is 260mm at the side of the toilet.
- There is 1070mm in front of the toilet. The toilet seat is 430mm high.
- The basin is 840mm high. The taps are lever operated. There is space under the basin, with no pedestal.



### Place to eat and drink

#### The Breakfast Room

- From the main entrance to the dining area, there is level access. The route is 1160mm wide, or more. The door is 1000mm wide.
- To get to a table, there are no steps.
- If you need table service, staff can help you.
- The route through the dining area is 800mm wide, or more.

- There is background music sometimes.
- We cater for sugar free (diabetic), vegetarian, gluten free (celiacs), lactose free (dairy free), nut free, low fat, high fibre and vegan specific diets.

## Getting around outside

### The Old Coach House courtyard garden

- From the main entrance to the gardens, there is level access.
- The route is 1120mm wide, or more.
- There is a pathway around our garden

### Smoking

#### Patio seated area

- The smoking area has a shelter.

#### courtyard

- From the main entrance to this area, there is level access. The route is 1120mm wide, or more. The entrance is 2900mm wide.

## Customer care support

### Accessibility equipment

- none
- We have an area to charge mobility scooters and battery powered wheelchairs.
- In bedroom and our laundry room
- You can hire mobility equipment from Able to Enable by calling 01904 690 666.

### Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.

### Customer care support

- Staff are available 24 hours a day.

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Guide last updated: 25 November 2019